

## Service Request Form

### Originator Details

Supplier	Date
E-mail	
Phone Number	Fax Number
Address	

### Service Address / Customer Details

Customer Name
Contact Number
Email
Service Address

### Con-Serv Product Details

Model Number
Description
Date of Purchase
Nature of the Problem

### Product Installation Details

Installed By (name)	Date
Installed in accordance with Manufacturer's Instructions <input type="checkbox"/> Yes <input type="checkbox"/> No	

### Conditions of Service

- 1 Should the cause of the problem be an installation issue rather than a product fault, a service fee of \$105.00 is required.
- 2 For the service fee of \$105.00, any installation errors will be corrected and any components damaged due to poor installation methods will be replaced without further cost.
- 3 A Tax invoice will be sent post haste to the e-mail address you have provided. At this time the Credit Card details shown below will be charged.
- 4 Should the problem be a genuine product fault, this fee will be waived.

By signing this form and providing your credit card details, you are agreeing to comply with the Conditions of Service and Terms and Conditions of Sale (copy available upon request).

Con-Serv Corporation Australia Pty Ltd has been a family owned, Australian business for more than 30 years. We are committed to providing friendly, professional and timely service, but cannot be responsible for poor installation by others.

### Credit Card Details

Card Type	<input type="checkbox"/> Mastercard	<input type="checkbox"/> Visa
Number on Card		
Name on Card		
Expiry Date		
Signature		

**Please Note:** Work will not commence until this form is completed in it's entirely and returned

**fax to 07 3630 5744**

**or**

**email a scanned copy to [admin@con-serv.com.au](mailto:admin@con-serv.com.au)**